

Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	3,901	3,943	-1%
	Admits	3,136	3,122	0%
	Discharges	3,293	3,344	-2%
	Service Hours	59,927	59,791	0%
	Bed Days	4,768	5,188	-8%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type Level of Care Type # %

Mental Health

Outpatient		2,962	51.9%
Crisis Services		1,256	22.0%
Community Support		526	9.2%
Social Rehabilitation		244	4.3%
Employment Services		185	3.2%
Residential Services		106	1.9%
Case Management		105	1.8%
ACT		46	0.8%

Addiction

Outpatient		281	4.9%
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Consumer Satisfaction Survey

(Based on 365 FY13 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		93%	80%	93%
✓ Participation in Treatment		93%	80%	92%
✓ General Satisfaction		93%	80%	92%
✓ Overall		90%	80%	91%
✓ Respect		90%	80%	91%
✓ Access		89%	80%	88%
● Outcome		71%	80%	83%
● Recovery		65%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age # % State Avg

18-25		609	16%	16%
26-34		805	21%	23%
35-44		726	19%	20%
45-54		948	24%	24%
55-64		581	15%	14%
65+		226	6%	4%

Ethnicity

Ethnicity	#	%	State Avg
Non-Hispanic	3,258	84%	75%
Hispanic-Other	346	9%	6%
Hisp-Puerto Rican	274	7%	12%
Unknown	12	0%	6%
Hispanic-Mexican	9	0%	0%
Hispanic-Cuban	2	0%	0%

Gender

Gender		#	%	State Avg
Female	<div><div></div><div></div></div>	2,323	60%	▲ 40%
Male	<div><div></div><div></div></div>	1,578	40%	▼ 60%

Race

Race	#	%	State Avg
White/Caucasian	3,064	79%	▲ 65%
Other	637	16%	14%
Black/African American	138	4%	▼ 17%
Asian	30	1%	1%
Am. Indian/Native Alaskan	24	1%	1%
Unknown	6	0%	3%
Hawaiian/Other Pacific Islander	2	0%	0%
Multiple Races			1%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	130	176	-26% ▼
Admits	78	107	-27% ▼
Discharges	88	132	-33% ▼
Service Hours	977	1,480	-34% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	95%
Valid TEDS Data	100%	95%

On-Time Periodic	Actual	State Avg
6 Month Updates	100%	33%

Cooccurring	Actual	State Avg
MH Screen Complete	91%	95%
SA Screen Complete	91%	95%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	92%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		47	53%	50%	51%	3%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		131	96%	75%	89%	21% ▲
✓ Abstinence/Reduced Drug Use		85	62%	55%	58%	7%
● Stable Living Situation		126	92%	95%	87%	-3%
● Employed		49	36%	50%	37%	-14% ▼
● Improved/Maintained Axis V GAF Score		65	61%	75%	59%	-14% ▼
● Self Help		20	15%	60%	25%	-45% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		48	96%	90%	82%	6%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		57	77%	75%	73%	2%

▲ > 10% Over ▼ < 10% Under

Actual
 Goal
 Goal Met
 Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	154	183	-16% ▼
Admits	71	123	-42% ▼
Discharges	92	107	-14% ▼
Service Hours	2,104	2,115	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	95%
Valid TEDS Data	98%	95%

On-Time Periodic	Actual	State Avg
6 Month Updates	100%	33%

Cooccurring	Actual	State Avg
MH Screen Complete	89%	95%
SA Screen Complete	89%	95%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	92%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		45	49%	50%	51%	-1%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		159	99%	75%	89%	24% ▲
Abstinence/Reduced Drug Use		85	53%	55%	58%	-2%
Stable Living Situation		142	88%	95%	87%	-7%
Employed		46	29%	50%	37%	-21% ▼
Improved/Maintained Axis V GAF Score		77	55%	75%	59%	-20% ▼
Self Help		46	29%	60%	25%	-31% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		68	99%	90%	82%	9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		54	77%	75%	73%	2%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,226	1,111	10%
Admits	1,416	1,240	14% ▲
Discharges	1,407	1,248	13% ▲

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Evaluation within 1.5 hours of Request	<div><div></div></div>	612	44%	75%	73%	-31% ▼
● Community Location Evaluation	<div><div></div></div>	20	1%	80%	47%	-79% ▼
● Follow-up Service within 48 hours	<div><div></div></div>	645	71%	90%	49%	-19% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 25 Active Mobile Crisis Team Programs

Adult Outpatient 412-212

United Services Inc.

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2,962	2,987	-1%
Admits	1,080	1,108	-3%
Discharges	1,150	1,118	3%
Service Hours	25,439	22,817	11% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	87%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	54%
Cooccurring	Actual	State Avg
MH Screen Complete	96%	71%
SA Screen Complete	96%	67%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	99%	91%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		623	55%	50%	45%	5%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		808	26%	30%	19%	-4%
● Stable Living Situation		2,760	90%	95%	81%	-5%
● Social Support		1,495	49%	60%	55%	-11% ▼
● Improved/Maintained Axis V GAF Score		1,090	41%	75%	51%	-34% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		1,906	99%	90%	87%	9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		891	83%	75%	67%	8%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 91 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	27	4%
Admits	5	4	25% ▲
Discharges	4	5	-20% ▼
Service Hours	1,102	1,489	-26% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div><div></div></div>	28	100%	85%	91%	15% ▲

Service Utilization

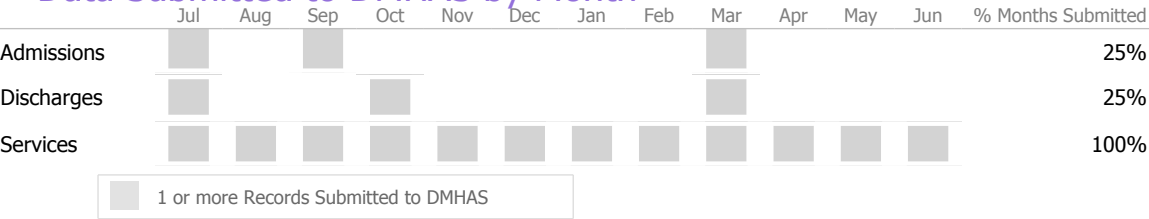
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	24	100%	90%	92%	10%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data	<div><div></div></div>	97%	99%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates	<div><div></div></div>	100%	79%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 53 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	526	547	-4%
Admits	161	201	-20% ▼
Discharges	183	175	5%
Service Hours	9,313	9,463	-2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	82%
Cooccurring	Actual	State Avg
MH Screen Complete	83%	62%
SA Screen Complete	80%	61%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	92%	99%
Valid Axis V GAF Score	93%	97%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	85	47%	65%	54%	-18% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	386	72%	60%	68%	12% ▲
Stable Living Situation	<div><div></div></div>	470	88%	80%	91%	8%
Employed	<div><div></div></div>	55	10%	20%	10%	-10% ▼
Improved/Maintained Axis V GAF Score	<div><div></div></div>	137	29%	95%	58%	-66% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	353	100%	90%	97%	10%

▲ > 10% Over ▼ < 10% Under

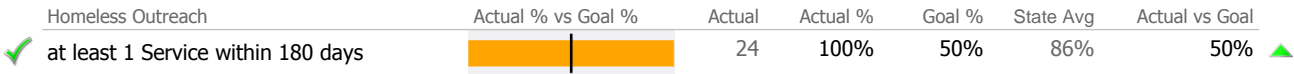
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active CSP Programs

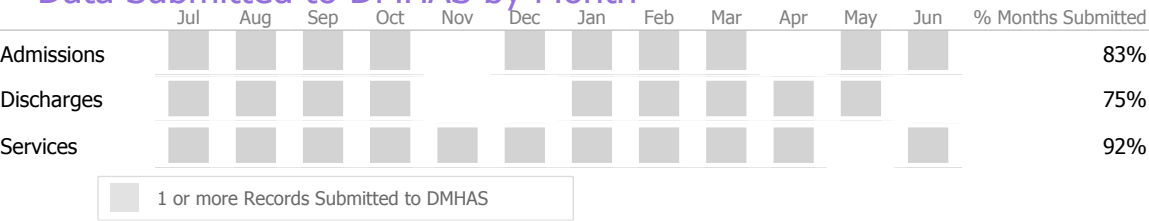
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	33	21	57%	▲
Admits	26	23	13%	▲
Discharges	23	16	44%	▲
Service Hours	92	146	-37%	▼

Service Engagement



Data Submitted to DMHAS by Month



* State Avg based on 41 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	22	-5%
Admits	9	9	0%
Discharges	10	10	0%
Bed Days	4,768	5,188	-8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	83%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	87%
Cooccurring	Actual	State Avg
MH Screen Complete	33%	88%
SA Screen Complete	33%	85%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		10	100%	80%	78%	20% ▲
No Re-admit within 30 Days of Discharge		10	100%	85%	86%	15% ▲
Follow-up within 30 Days of Discharge		7	70%	90%	82%	-20% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		20	95%	90%	98%	5%
Improved/Maintained Axis V GAF Score		11	55%	95%	62%	-40% ▼
Social Support		1	5%	60%	77%	-55% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		14	1,302 days	0.7	93%	90%	96%	3%

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■			■	■	■	■	■				58%
Discharges	■			■	■	■	■	■			■	■	67%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 25 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	85	82	4%
Admits	95	90	6%
Discharges	100	89	12% ▲

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request	<div><div></div></div>	55	75%	75%	73%	0%
✓ Community Location Evaluation	<div><div></div></div>	70	96%	80%	47%	16% ▲
● Follow-up Service within 48 hours	<div><div></div></div>	30	83%	90%	49%	-7%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 25 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	11	-9%
Admits	-	1	-100% ▼
Discharges	1	1	0%
Service Hours	276	276	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div><div></div></div>	9	90%	85%	89%	5%

Service Utilization

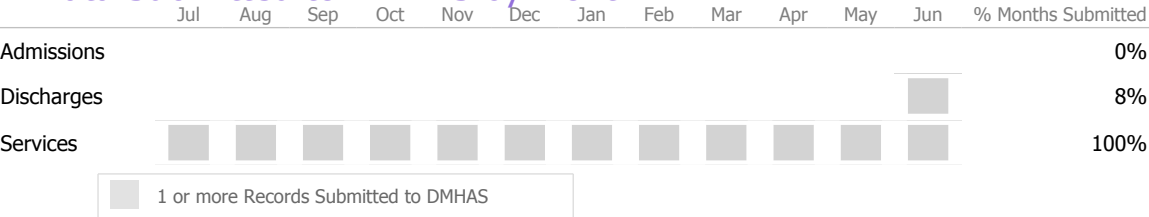
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	9	100%	90%	93%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 88%	97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div><div></div></div> 100%	83%

Data Submitted to DMHAS by Month



* State Avg based on 67 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	71	83	-14% ▼
Admits	25	26	-4%
Discharges	15	37	-59% ▼
Service Hours	2,985	3,059	-2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	90%
Cooccurring	Actual	State Avg
MH Screen Complete	88%	90%
SA Screen Complete	88%	90%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	92%	98%
Valid Axis V GAF Score	97%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		9	60%	50%	69%	10% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		51	72%	60%	86%	12% ▲
Stable Living Situation		66	93%	85%	94%	8%
Employed		4	6%	25%	13%	-19% ▼
Improved/Maintained Axis V GAF Score		12	20%	95%	68%	-75% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		56	98%	90%	98%	8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■		■	■	■	■	■		■	■	■	83%
Discharges	■	■	■	■	■			■		■	■	■	75%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

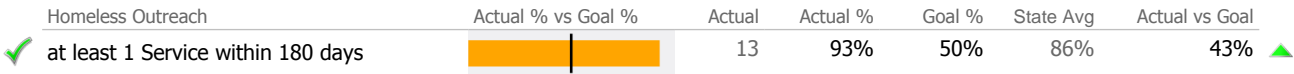
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 52 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	25	28	-11%	▼
Admits	14	12	17%	▲
Discharges	5	17	-71%	▼
Service Hours	338	286	18%	▲

Service Engagement



Data Submitted to DMHAS by Month

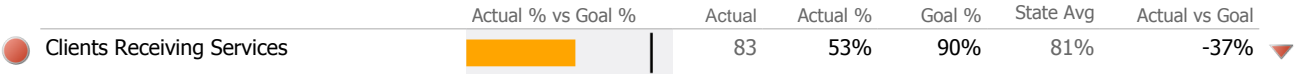


* State Avg based on 41 Active Outreach & Engagement Programs

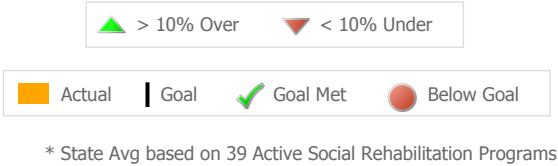
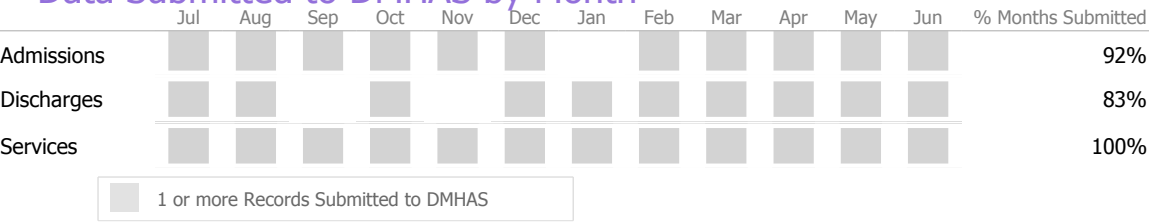
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	244	226	8%
Admits	29	67	-57% ▼
Discharges	91	8	1038% ▲
Service Hours	510	764	-33% ▼
Social Rehab/PHP/IOP Days	0	0	

Service Utilization





Data Submitted to DMHAS by Month








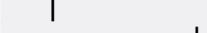

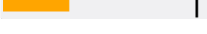
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	24	-21% ▼
Admits	4	6	-33% ▼
Discharges	8	9	-11% ▼
Service Hours	859	1,019	-16% ▼



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Treatment Completed Successfully		3	43%	50%	69%	-7%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Social Support		17	89%	60%	86%	29% ▲
 Stable Living Situation		18	95%	85%	94%	10%
 Employed		0	0%	25%	13%	-25% ▼
 Improved/Maintained Axis V GAF Score		6	33%	95%	68%	-62% ▼


Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Clients Receiving Services		12	100%	90%	98%	10%

Data Submission Quality

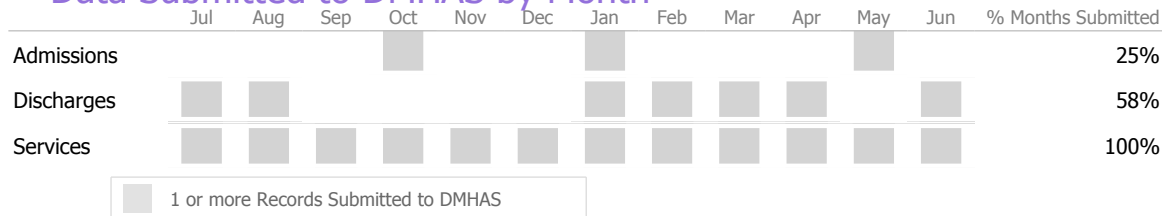
Data Entry	Actual	State Avg
Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
 6 Month Updates		90%

Cooccurring	Actual	State Avg
 MH Screen Complete		90%
 SA Screen Complete		90%

Diagnosis	Actual	State Avg
 Valid Axis I Diagnosis		98%
 Valid Axis V GAF Score		97%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual | Goal  Goal Met  Below Goal

* State Avg based on 52 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	185	193	-4%
Admits	107	73	47% ▲
Discharges	100	116	-14% ▼
Service Hours	2,919	3,251	-10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	95%

On-Time Periodic	Actual	State Avg
6 Month Updates	100%	89%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	<div></div>	71	38%	35%	37%	3%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div></div>	87	99%	90%	94%	9%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	46	44	5%
Admits	16	19	-16% ▼
Discharges	15	14	7%
Service Hours	13,003	13,141	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	85%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	80%
SA Screen Complete	100%	79%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	98%	99%
Valid Axis V GAF Score	98%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	20%	65%	54%	-45% ▼
No Re-admit within 30 Days of Discharge		15	100%	85%	91%	15% ▲
Follow-up within 30 Days of Discharge		0	0%	90%	47%	-90% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		40	87%	60%	86%	27% ▲
Social Support		34	74%	60%	69%	14% ▲
Employed		8	17%	15%	9%	2% ▲
Improved/Maintained Axis V GAF Score		15	39%	85%	41%	-46% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		31	100%	90%	98%	10% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													75%
Discharges													92%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 10 Active Assertive Community Treatment Programs